

Terms and Conditions

Freedom Cruise Line Inc. reserves the right to change these Terms and Conditions at any time without notice.

Transportation of passengers and their accompanying luggage is provided by Freedom Cruise Line Inc., The Company reserves the right to refuse tickets or vouchers that the Company deems mutilated, lost or stolen. The Company's responsibility is limited to passage from port to port. No action against the Company, vessel, agent or either shall be maintained for injury to the passenger unless written notice of the claim is delivered to the Company within three (3) days after debarkation of the passenger.

Passengers must check-in at our [ticket office](#) at 702 Rte. 28, Harwich Port, MA to pick up boarding passes.

Schedules:

For your convenience, Freedom Cruise Line Inc. adheres to schedules and runs on time. Freedom Cruise Line Inc. is not responsible for inconveniences caused by weather or unforeseen problems. All schedules and rates are subject to change without notice.

Reservations:

Reservations should be picked up no later than 30 minutes prior to departure. Unclaimed tickets will be released 10 minutes prior to departure and will be given to standby passengers.

Cancellation and Refund:

Reservations must be cancelled 24 hours prior to the day of departure by calling (508-432-8999) and is refundable, less a service fee of \$5.00 per passenger. Reservations cannot be cancelled via email or voicemail. Reservations are not refundable on or after the day of the departure. Within 24 hours of departure all sales are non-transferable and non-refundable. Cancellation or changes can only be made by calling our Reservation office at 508-432-8999

Discounts:

Discounts can only be applied to phone orders made in advance. Discounts cannot be applied to web reservations. Discounts cannot be applied at check in.

Security, Luggage:

All passengers and luggage may be subjected to a security check prior to departure. Passage may be refused if a security risk is determined by Company Security.

Bicycles:

A limited number of bicycles will be carried to Nantucket at the rate quoted in the Company literature. We are unable to accommodate bike trailers or tandem bikes

Pets:

Pets are allowed on board except they are not allowed in the main salon. There is no fee, however, they must be properly leashed.

FREE PARKING FOR DAYTRIPPERS (Overnight Parking will be paid for upon arrival)

Parking Location: 702 Route 28, Harwich Port, MA 02646

Weather or mechanical issues:

In the event of high seas, storms, gale winds, small craft warnings, or mechanical difficulties, we may have to cancel or delay some or all of our departures. If one of the above events occurs, we will honor your reservation on the next available departure. If you are unable to wait you will be responsible for your own transportation costs. We will refund you for the unused portion of your trip. If you are staying overnight or for an extended stay we recommend you call our office after 8:00 am to confirm that there are no delays or cancellations. (508-432-8999) We will do our best to contact you if there are delays etc.